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Emotional Intelligence and its Influence in the Work Environment

ABSTRACT

The objective of this extensive is to identify the influence that emotional intelligence has on work performance in organizations, especially considering the effect that different intelligences related to the generation of knowledge in the organization can have. To achieve this, the empirical publications about the theory of emotional intelligence theoretically supported by Blanco (2020), Goleman, Daniel (2008-2014), Martin, Doris were reviewed. and Boeck, Karin Martin, among others who have given rise to this area of knowledge. The result that was achieved with this article shows that there is a high relationship between emotional intelligence and job performance, that is, the more complex the job is, the more necessary emotional intelligence is, and both a like the other one. In this order of ideas, the scientific production focuses on a method, the descriptive study, since it was dedicated to specifying, analyzing or characterizing emotional intelligence and its influence in the workplace; The documentary type design was used, since the data was collected from various documentary sources, such as books, research papers, scientific documents, about the chosen topic. The conclusions remain as reflections and significant contributions for later work.

Descriptors: Intelligence- Emotional Intelligence- Labor Scope- Labor Influence-Knowledge

Bibliographic Review: Doctorate in Educational Sciences at the Latin American and Caribbean University (ULAC) 2021 has an International Master in Personal Development, Self-esteem and Emotional Intelligence from the International Institute of Global Studies for Human Development, Madrid Spain (2021), has a Specialization in Environmental Management and Ecological Balance at the Enrique Guzmán y Valle National University of Education. Lima-Peru, (2021) Specialist in Educational Planning and Evaluation Universidad Santa María, (2012), Specialist in Management of National Taxes at the National School of Administration and Public Finance (ENAHP-IUT) 2016, graduated from the Universidad Pedagógica Experimental Libertador UPEL-IPC.2009 With more than 10 years providing service in the Educational field of different levels and modalities. Currently, she works as a teacher in the area of Science and Technology at the secondary level in Lima-Peru, and as an ADEFES research researcher in Piura.