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The Biopsychosocial Model of Physiotherapy and Bioethics Education for Humanist Professional Training

ABSTRACT

The general purpose of the study is: To create a theoretical corpus of Emerging Management from a transdisciplinary vision for the strengthening of emotional intelligence in public institutions. The research was based on the theories: Gardner's multiple intelligences (1983), Goleman's emotional intelligence (2021), Carroll's three strata of intelligence (1993), Bronfenbrenner's Systems Ecology (1976) and Gómez's theory of human talent management (2021). The research was approached from the postpositivist paradigm with a qualitative approach and the hermeneutic phenomenological method; having as scenario the Technical Unit of Supervision and Orientation; Autonomous Service of Registries and Notaries, Ombudsman's Office and Integrated National Service of Customs and Tax Administration, of Apure State, with 4 focus groups as key informants. For the collection of information, participant observation and in-depth interview were used, using a notebook and a script as an instrument. For the analysis of the information, categorization, structuring, triangulation and theorization were used. The validity and credibility were achieved from the replicability of the results. The results reflect that: public managers do not pay the deserved attention to the effects of emotional intelligence in public officials; taking into consideration the human capacity to feel, understand, manage and reveal emotional states in oneself and in others. Finally, it is concluded that: Public institutions are called to resort to new management alternatives that privilege the inner wealth of the human being, to incorporate emotions and experiences, linked to the categories of productivity and success in their work actions.

Descriptors: Emerging Management, Transdisciplinary Vision, Emotional Intelligence, Public Institutions.

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