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MSc. Alcalde Arévalo, Elida María.

José María Benítez Hospital, La Victoria, Aragua state Venezuela Email: mariaelidadoctorado@gmail.com ORCID Code: https://orcid.org/0009-0000-7098-9975

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Diagnosis for the Design of a Training Program in Direct Care of Nursing Staff to Patients in Labor, at the "José María Benítez" Hospital, La Victoria, Aragua State.

ABSTRACT

When a patient is admitted into labor, information becomes a key factor, from a medical and operational point of view, to provide the best care and reduce investment in time and resources. On this premise, a diagnosis was developed at the "José María Benítez" hospital in La Victoria, Aragua state in order to know the level of knowledge provided by the nursing staff to the patients in this hospital center, which serves as a basis to design a training program for the professional updating of said personnel. To this end, a descriptive field investigation was developed under the quantitative paradigm and positivist approach. The population was made up of 21 nurses, who work in the hospital's three shifts. Likewise, we worked with a sample of 25 parturient who were in the postpartum area at the time of the investigation. A questionnaire containing 17 items was applied to each group, for each case, both structured in two parts: personal data and closed dichotomous responses. The results show the need to implement a training and updating plan, as a positive incentive scheme for staff, focused on improving the quality of care provided to users in the delivery room. Consequently, a proposed training program was designed whose objective is to strengthen the skills and abilities of nursing staff consisting of two thematic areas: humanization and awareness of care directed to the user in the delivery room and nursing management for care. directly to the user during labor. The program has the required technical and financial feasibility.

Descriptors: Nursing actions, users in the birth room, nursing staff, labor.

Biographical Review: MSc. in Public Health Management. Doctorate in the Educational Sciences program, UNERG. Nurse at the José María Benítez Hospital, La Victoria, Aragua state