

ONTOEPISTEMOLOGICAL VISION IN THE ARTICULATION OF MANAGEMENT IN THE QUALITY OF CARE: A COMPREHENSIVE APPROACH IN HEALTH CARE

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ABSTRACT

The current research presents the relevance of the onto epistemological vision as a science in the study of scientific knowledge regarding being from a holistic approach. As a research purpose, to cement the episteme in the strengthening of the quality of patient care in relevance to the hospital world, this comes to play a crucial role by providing a theoretical and methodological framework in clinical practice and research in the health field, supported by strategies structured in a method that constitutes the most important change agents of the postmodern society and in which management is constituted in a humanistic process as a biopsychosocial entity. From this Epistemological perspective it is located in the interpretive paradigmatic current, through the application of the hermeneutic phenomenological method, under the qualitative approach. Ontologically, the author grants meaning from the management of the self of the nursing professional as an integral being in the face of the interfered needs of the hospitalized patient, in the integration of the cognitive and the affective. The in-depth interview was used as a technique for collecting information. There were three significant subjects, and a particular treatment of the data was carried out to preserve their verbal nature; the setting under study was the Lcdo. José María Benítez de la Victoria Hospital in the State of Aragua. The information collected allowed us to identify certain weaknesses in terms of quality of care, factors caused by work overload and the reduction of human resources in nursing.

Descriptors: Onto-epistemological vision, Episteme, Comprehensive care, Quality of care, Hospital worldliness.

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